

	Customer details		
oble number Office number Email address   oken / password request	Registered name		Organisation ID
oken / password request   Re-issue password   Defective token   User name   Token serial number   Coss of token   User name   Token fee of RM53 will be charged*     Authorised user 1   Name as per NRIC     Mobile number and email address is mandatory   Select one   Edit user Complete   Muthorised user 2   Name as per NRIC   Mobile number and email address is mandatory   Muthorised user 2   Name as per NRIC   Mobile number and email address is mandatory   Mobile number and email address is mandatory </th <th>Contact person</th> <th></th> <th></th>	Contact person		
Re-issue password User name   Defective token User name   Token serial number   Loss of token   User name   Token fee of RM53 will be charged*     Authorised user 1   Name as per NRIC   Mobile number   Edit user   Complete   Select one   Authorised user 2   Name as per NRIC     Yes     No     Buttorised user 2     Name as per NRIC     Yes     Wobile number     Edit user   Complete     Select one   Authorised user 2   Name as per NRIC     Yes     No     Beldt user     Complete     Select one   Add user + Complete   Select one   Add user + Complete     Token fee of RM53 will be charged*     User a land     Token fee of RM53 will be charged*     User a land     Select one   Add user + Complete   Select one	Mobile number	Office number	Email address
image: service request is for     Complete              • Complete              • Mabile number	Token / password request		
Loss of token       User name         > Token fee of RM53 will be charged*	Re-issue password	User name	1
Token lee of RM53 will be charged*  dd / edit authorised user  Authorised user 1 Name as per NRIC  Mobile number and email address is mandatory Mobile number  This service request is for Select one Add user  Complete  Token fee of RM53 will be charged*  Yes No   Token fee of RM53 will be charged*  Muthorised user 2 Name as per NRIC  Mobile number and email address is mandatory Mobile number  Email address  This service request is for Select one Authorised user 2 Name as per NRIC  Mobile number and email address is mandatory Mobile number  Email address  This service request is for Select one Authorised user 2 Name as per NRIC  Mobile number and email address is mandatory Mobile number  Email address  This service request is for Add user  Complete  Select one Add user  Complete  Authorised user 2 Name as per NRIC  Mobile number  Email address  This service request is for Ceate & approve transactions This service request is for Ceate at approve transactions Ceate & approve transaction	Defective token	User name	Token serial number
Add / edit authorised user 1   Name as per NRIC   Mobile number and email address is mandatory   Mobile number   Select one   Add user > Complete   B	Loss of token	User name	
Authorised user 1         Name as per NRIC         Mobile number and email address is mandatory         Mobile number       Email address         This service request is for       Issue token?         > Select one       Issue token?         Add user       Complete         Add user       Complete         B       Issue token?         Yes       No         Create & approve transactions         Applicable to Basic Plus service package only         Authorised user 2         Name as per NRIC         Mobile number         Email address is mandatory         Mobile number         Email address         Insue token?         Select one         Add user       Complete         Add user       Complete         Add user       Complete         B       Issue token?         This service request is for       Issue token?         This service request is for       Issue token?         Issue token?       Issue token?         Issue token?       Issue token?         Issue token?       Issue token?         Issue token?       Issue token?         Iselit user       Complete       <	-	ed*	
Name as per NRIC  Mobile number and email address is mandatory Mobile number  This service request is for  Add user  Complete  Complete	Add / edit authorised user		
<ul> <li>Mobile number and email address is mandatory</li> <li>Mobile number</li> <li>Email address</li> <li>Tris service request is for</li> <li>Select one</li> <li>Add user</li> <li>Complete</li> <li>Complete</li> <li>Select one</li> <li>Complete</li> <li>Complete</li> <li>Select one</li> <li>Select one</li> <li>Select one</li> <li>Select one</li> <li>Complete</li> <li>Select one</li> <li>Selec</li></ul>	Authorised user 1		
Mobile number Email address     This service request is for     Select one     Add user     Complete     B     Hobile number     B     Wat this user can do?     View statement   Create transactions   Authorised user 2     Name as per NRIC     Mobile number     Email address     This service request is for     Select one     Authorised user 2   No   Name as per NRIC     Select one     Authorised user 2   No   Name as per NRIC     Select one     Add user   Complete   Select one   Add user   Complete   Select one   Add user   Complete   Select one   Add user   Complete   Select one   Add user   Complete   Select one   Add user    Complete   Select one   Add user   Complete   Select one   Add user   Complete   Select one   Add user   Complete   Select one   Add user   Complete   Select one   Add user    Edit user   Complete	Name as per NRIC		
This service request is for   Select one   Add user   Complete   Add user   Complete   B     Edit user   Complete   B     Authorised user 2     Name as per NRIC     Mobile number   Email address     This service request is for   Select one   B     B     B     B     B     B     Complete     B      B		-	
Select one   Add user Complete A g   Add user Complete   Edit user Complete   B Yes     Authorised user 2   No   Name as per NRIC     Mobile number     Email address     Image: Select one   Add user   Complete     B     Image: Select one   Add user   Complete     Image: Select one   Add user   Complete   B     Prove transactions   Add user   Complete   B     Prove transactions   Create & approve transactions   Create & approve transactions   Prove trans	Mobile number	Email address	
Add user Complete & & & B   Yes   No   Create transactions Approve transactions   Approve transactions   Approve transactions   Approve transactions   Approve transactions   Approve transactions   Approve transactions   Applicable to Basic Plus service package only   Aduthorised user 2 Authorised user 2 Name as per NRIC	This service request is for	A Issue token?	B What this user can do?
Edit user       Complete       B         Approve transactions       Create & approve transactions         Applicable to Basic Plus service package only         Authorised user 2         Name as per NRIC         Mobile number and email address is mandatory         Mobile number       Email address         This service request is for       Issue token?         Select one       Token fee of RM53 will be charged*         Add user       Complete         B       Yes         No       Create transactions         Approve transactions       Approve transactions         Add user       Complete         B       Prove transactions         Create transactions       Approve transactions         Applicable to Basic Plus service       package only			_
Edit user       Complete       B         Create & approve transactions       Applicable to Basic Plus service package only         Authorised user 2         Name as per NRIC         Mobile number and email address is mandatory         Mobile number       Email address         This service request is for       A Issue token?         Select one       Token fee of RM53 will be charged*         Add user       Complete         Add user       Complete         Edit user       Complete         B       Host this user can do?         Prove transactions       Approve transactions         Add user       Complete         B       B         Edit user       Complete         B       Approve transactions         Approve transactions       Approve transactions         Applicable to Basic Plus service package only         View statement       Create & approve transactions         Approve transactions       Approve transactions         Applicable to Basic Plus service package only       Plus service package only	☐ Add user ► Complete A &		Create transactions
Authorised user 2     Name as per NRIC     Mobile number and email address is mandatory   Mobile number   Email address     This service request is for   Select one   Add user   Complete   Agenciable to Basic Plus service   Provide the service of RM53 will be charged*   View statement   Create transactions   Approve transactions			
Authorised user 2 Name as per NRIC Mobile number and email address is mandatory Mobile number Email address This service request is for Select one Add user Complete A & B Edit user Complete B How Select authorised user How Select authorised user			
Name as per NRIC  Mobile number and email address is mandatory Mobile number Email address  This service request is for Select one Add user Complete A B Complete B B Complete B Complete B Complete B Complete B Complete B Complete Complet			
Name as per NRIC  Mobile number and email address is mandatory Mobile number Email address  This service request is for Select one Add user Complete A B Complete B B Complete B Complete B Complete B Complete B Complete B Complete Complet			
<ul> <li>Mobile number and email address is mandatory</li> <li>Mobile number</li> <li>Email address</li> <li>This service request is for</li> <li>Select one</li> <li>Add user</li> <li>Complete</li> <li>A &amp; B</li> <li>Token fee of RM53 will be charged*</li> <li>Yes</li> <li>No</li> <li>Create transactions</li> <li>Approve transactions</li> <li>Create &amp; approve transactions</li> <li>Applicable to Basic Plus service package only</li> </ul>	Authorised user 2		
Mobile number Email address   This service request is for   Select one   Add user   Complete   Agenerative     Yes     No     B     What this user can do?   View statement   Create transactions   Approve transactions   Applicable to Basic Plus service package only	Name as per NRIC		
This service request is for   Select one   Add user   Complete   A & B     Token fee of RM53 will be charged*   Yes   No     B     What this user can do?   View statement   Create transactions   Approve transactions   Applicable to Basic Plus service package only		-	
<ul> <li>Select one</li> <li>Add user</li> <li>Complete</li> <li>A &amp; B</li> <li>Yes</li> <li>No</li> <li>Create transactions</li> <li>Approve transactions</li> <li>Create &amp; approve transactions</li> <li>Create &amp; approve transactions</li> <li>Applicable to Basic Plus service package only</li> </ul>	Mobile number	Email address	
Add user Complete A & B Yes No Create transactions Edit user Complete B Complete B Create transactions Approve transactions Create & approve transactions Applicable to Basic Plus service package only Pelete authorised user	This service request is for	A Issue token?	B What this user can do?
□ Edit user ► Complete ■ □ Edit user ► Complete ■ □ Create & approve transactions ► Applicable to Basic Plus service package only ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■	Select one	► Token fee of RM53 will be charged	
□ Edit user ► Complete ■ □ Edit user ► Complete ■ □ Create & approve transactions ► Applicable to Basic Plus service package only ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■	Add user > Complete A &	B Yes No	Create transactions
Applicable to Basic Plus service package only	_		
package only	Edit user  Complete		
	L	·	
ame as per NRIC / User ID	Delete authorised user		
	Name as per NRIC / User ID		
	Name as per NRIC / User ID		

\*All charges are inclusive of 6% GST.

5 Update accounts									
Add	Delete			Add	Delete				
		Account 1	Currency			Account 3	Currency		
		Account 2	Currency			Account 4	Currency		
			L				LII		
6 Update contact person									
Add	Delete								
		Name as per NRIC							
		Mobile number	Office numbe	r		Email address			
		I	L			L			
		Name as per NRIC							
		Mobile number	Office numbe	r	1	Email address	1		
		ii	L			L			

## Agreement

To be signed by person(s) authorised to apply for banking services

## To OCBC BANK(MALAYSIA) BERHAD and OCBC AL-AMIN BANK BERHAD ("Bank")

I / We have voluntarily provided my / our personal data to the Banks and consent to the Banks processing my / our personal data for the purpose of this maintenance. If I / we do not provide any data required in this maintenance, the Banks may not be able to proceed further on my / our request for this maintenance. I / We have read the Banks' Privacy Policy and confirm that I / we have been notified of the following matters via the Privacy Policy (i) the Banks may collect my/our personal data directly from me / us or from third party sources; (ii) purpose for which my / our personal data is collected; (iii) my / our right to access my / our personal data and correct it; (iv) the class of third parties to whom the Banks may disclose my / our personal data; (v) the choices and means for limiting the processing of my / our personal data; (vi) whether the personal data requested is obligatory or voluntary, and if obligatory, the consequences for not providing such data; (vii) to update my / our personal data as soon as there are changes; and (viii) the Banks' contact details if I / we wish to make inquiries or give feedback.

I / We irrevocably grant consent to the relevant credit reporting agency(ies) (as defined under the Credit Reporting Agencies Act, 2010) ("CRAs") with whom the Banks conducts credit checks to disclose my / our credit report / information to the Bank for the purpose of this maintenance and for the Banks' risk management and review. The Banks are hereby authorised but is under no obligation to convey my / our consent and the purpose of such disclosure to the relevant credit reporting agency(ies).

I / we have provided data of other individuals such as my / our directors, shareholders, relevant managers, partners, office bearers, officers, Authorised Person(s), Authorised Signatory(ies) and Authorised Users for this application, I / we confirm that I / we have obtained consent from them (i) to disclose their personal data to the Banks; (ii) for the Banks' verification of their personal data with credit agencies and have obtained their consent for the relevant CRAs to disclose their credit report/information to the Banks for the purpose of this maintenance and for the Banks' risk management and review; (iii) for the Banks to disclose their personal data to classes of third parties described in the Banks' Privacy Policy. I / We have also informed them to read the Banks' Privacy Policy posted on the Banks' website and available at the Banks' branches on request.

Signature	Signature	Signature	
Authorised person Name as per NRIC	Authorised person Name as per NRIC	Authorised person Name as per NRIC	
Complete and return this form to your nearest to receive your token/password mailer by masubmitting the completed form.		eive the password mailers after 8 business days, please email bc.com.	
	For bank's use		
Attended by / date	Checked by / date	Signature verified by / date	
CIF No.	Remark > Optional		