

	Customer details		
oble number Office number Email address oken / password request	Registered name		Organisation ID
oken / password request Re-issue password Defective token User name Token serial number Coss of token User name Token fee of RM53 will be charged* Authorised user 1 Name as per NRIC Mobile number and email address is mandatory Select one Edit user Complete Muthorised user 2 Name as per NRIC Mobile number and email address is mandatory Muthorised user 2 Name as per NRIC Mobile number and email address is mandatory Mobile number and email address is mandatory </th <th>Contact person</th> <th></th> <th></th>	Contact person		
Re-issue password User name Defective token User name Token serial number Loss of token User name Token fee of RM53 will be charged* Authorised user 1 Name as per NRIC Mobile number Edit user Complete Select one Authorised user 2 Name as per NRIC Yes No Buttorised user 2 Name as per NRIC Yes Wobile number Edit user Complete Select one Authorised user 2 Name as per NRIC Yes No Beldt user Complete Select one Add user + Complete Select one Add user + Complete Token fee of RM53 will be charged* User a land Token fee of RM53 will be charged* User a land Select one Add user + Complete Select one	Mobile number	Office number	Email address
image: service request is for Complete • Complete • Mabile number	Token / password request		
Loss of token User name > Token fee of RM53 will be charged*	Re-issue password	User name	1
Token lee of RM53 will be charged* dd / edit authorised user Authorised user 1 Name as per NRIC Mobile number and email address is mandatory Mobile number This service request is for Select one Add user Complete Token fee of RM53 will be charged* Yes No Token fee of RM53 will be charged* Muthorised user 2 Name as per NRIC Mobile number and email address is mandatory Mobile number Email address This service request is for Select one Authorised user 2 Name as per NRIC Mobile number and email address is mandatory Mobile number Email address This service request is for Select one Authorised user 2 Name as per NRIC Mobile number and email address is mandatory Mobile number Email address This service request is for Add user Complete Select one Add user Complete Authorised user 2 Name as per NRIC Mobile number Email address This service request is for Ceate & approve transactions This service request is for Ceate at approve transactions Ceate & approve transaction	Defective token	User name	Token serial number
Add / edit authorised user 1 Name as per NRIC Mobile number and email address is mandatory Mobile number Select one Add user > Complete B	Loss of token	User name	
Authorised user 1 Name as per NRIC Mobile number and email address is mandatory Mobile number Email address This service request is for Issue token? > Select one Issue token? Add user Complete Add user Complete B Issue token? Yes No Create & approve transactions Applicable to Basic Plus service package only Authorised user 2 Name as per NRIC Mobile number Email address is mandatory Mobile number Email address Insue token? Select one Add user Complete Add user Complete Add user Complete B Issue token? This service request is for Issue token? This service request is for Issue token? Issue token? Issue token? Issue token? Issue token? Issue token? Issue token? Issue token? Issue token? Iselit user Complete <	-	ed*	
Name as per NRIC Mobile number and email address is mandatory Mobile number This service request is for Add user Complete Complete	Add / edit authorised user		
 Mobile number and email address is mandatory Mobile number Email address Tris service request is for Select one Add user Complete Complete Select one Complete Complete Select one Select one Select one Select one Complete Select one Selec	Authorised user 1		
Mobile number Email address This service request is for Select one Add user Complete B Hobile number B Wat this user can do? View statement Create transactions Authorised user 2 Name as per NRIC Mobile number Email address This service request is for Select one Authorised user 2 No Name as per NRIC Select one Authorised user 2 No Name as per NRIC Select one Add user Complete Select one Add user Complete Select one Add user Complete Select one Add user Complete Select one Add user Complete Select one Add user Complete Select one Add user Complete Select one Add user Complete Select one Add user Complete Select one Add user Complete Select one Add user Edit user Complete	Name as per NRIC		
This service request is for Select one Add user Complete Add user Complete B Edit user Complete B Authorised user 2 Name as per NRIC Mobile number Email address This service request is for Select one B B B B B B Complete B B		-	
Select one Add user Complete A g Add user Complete Edit user Complete B Yes Authorised user 2 No Name as per NRIC Mobile number Email address Image: Select one Add user Complete B Image: Select one Add user Complete Image: Select one Add user Complete B Prove transactions Add user Complete B Prove transactions Create & approve transactions Create & approve transactions Prove trans	Mobile number	Email address	
Add user Complete & & & B Yes No Create transactions Approve transactions Approve transactions Approve transactions Approve transactions Approve transactions Approve transactions Approve transactions Applicable to Basic Plus service package only Aduthorised user 2 Authorised user 2 Name as per NRIC	This service request is for	A Issue token?	B What this user can do?
Edit user Complete B Approve transactions Create & approve transactions Applicable to Basic Plus service package only Authorised user 2 Name as per NRIC Mobile number and email address is mandatory Mobile number Email address This service request is for Issue token? Select one Token fee of RM53 will be charged* Add user Complete B Yes No Create transactions Approve transactions Approve transactions Add user Complete B Prove transactions Create transactions Approve transactions Applicable to Basic Plus service package only			_
Edit user Complete B Create & approve transactions Applicable to Basic Plus service package only Authorised user 2 Name as per NRIC Mobile number and email address is mandatory Mobile number Email address This service request is for A Issue token? Select one Token fee of RM53 will be charged* Add user Complete Add user Complete Edit user Complete B Host this user can do? Prove transactions Approve transactions Add user Complete B B Edit user Complete B Approve transactions Approve transactions Approve transactions Applicable to Basic Plus service package only View statement Create & approve transactions Approve transactions Approve transactions Applicable to Basic Plus service package only Plus service package only	☐ Add user ► Complete A &		Create transactions
Authorised user 2 Name as per NRIC Mobile number and email address is mandatory Mobile number Email address This service request is for Select one Add user Complete Agenciable to Basic Plus service Provide the service of RM53 will be charged* View statement Create transactions Approve transactions			
Authorised user 2 Name as per NRIC Mobile number and email address is mandatory Mobile number Email address This service request is for Select one Add user Complete A & B Edit user Complete B How Select authorised user How Select authorised user			
Name as per NRIC Mobile number and email address is mandatory Mobile number Email address This service request is for Select one Add user Complete A B Complete B B Complete B Complete B Complete B Complete B Complete B Complete Complet			
Name as per NRIC Mobile number and email address is mandatory Mobile number Email address This service request is for Select one Add user Complete A B Complete B B Complete B Complete B Complete B Complete B Complete B Complete Complet			
 Mobile number and email address is mandatory Mobile number Email address This service request is for Select one Add user Complete A & B Token fee of RM53 will be charged* Yes No Create transactions Approve transactions Create & approve transactions Applicable to Basic Plus service package only 	Authorised user 2		
Mobile number Email address This service request is for Select one Add user Complete Agenerative Yes No B What this user can do? View statement Create transactions Approve transactions Applicable to Basic Plus service package only	Name as per NRIC		
This service request is for Select one Add user Complete A & B Token fee of RM53 will be charged* Yes No B What this user can do? View statement Create transactions Approve transactions Applicable to Basic Plus service package only		-	
 Select one Add user Complete A & B Yes No Create transactions Approve transactions Create & approve transactions Create & approve transactions Applicable to Basic Plus service package only 	Mobile number	Email address	
Add user Complete A & B Yes No Create transactions Edit user Complete B Complete B Create transactions Approve transactions Create & approve transactions Applicable to Basic Plus service package only Pelete authorised user	This service request is for	A Issue token?	B What this user can do?
□ Edit user ► Complete ■ □ Edit user ► Complete ■ □ Create & approve transactions ► Applicable to Basic Plus service package only ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■	Select one	► Token fee of RM53 will be charged	
□ Edit user ► Complete ■ □ Edit user ► Complete ■ □ Create & approve transactions ► Applicable to Basic Plus service package only ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■	Add user > Complete A &	B Yes No	Create transactions
Applicable to Basic Plus service package only	_		
package only	Edit user Complete		
	L	·	
ame as per NRIC / User ID	Delete authorised user		
	Name as per NRIC / User ID		
	Name as per NRIC / User ID		

*All charges are inclusive of 6% GST.

5 Update accounts									
Add	Delete			Add	Delete				
		Account 1	Currency			Account 3	Currency		
		Account 2	Currency			Account 4	Currency		
			L				LII		
6 Update contact person									
Add	Delete								
		Name as per NRIC							
		Mobile number	Office numbe	r		Email address			
		I	L			L			
		Name as per NRIC							
		Mobile number	Office numbe	r	1	Email address	1		
		ii	L			L			

Agreement

To be signed by person(s) authorised to apply for banking services

To OCBC BANK(MALAYSIA) BERHAD and OCBC AL-AMIN BANK BERHAD ("Bank")

I / We have voluntarily provided my / our personal data to the Banks and consent to the Banks processing my / our personal data for the purpose of this maintenance. If I / we do not provide any data required in this maintenance, the Banks may not be able to proceed further on my / our request for this maintenance. I / We have read the Banks' Privacy Policy and confirm that I / we have been notified of the following matters via the Privacy Policy (i) the Banks may collect my/our personal data directly from me / us or from third party sources; (ii) purpose for which my / our personal data is collected; (iii) my / our right to access my / our personal data and correct it; (iv) the class of third parties to whom the Banks may disclose my / our personal data; (v) the choices and means for limiting the processing of my / our personal data; (vi) whether the personal data requested is obligatory or voluntary, and if obligatory, the consequences for not providing such data; (vii) to update my / our personal data as soon as there are changes; and (viii) the Banks' contact details if I / we wish to make inquiries or give feedback.

I / We irrevocably grant consent to the relevant credit reporting agency(ies) (as defined under the Credit Reporting Agencies Act, 2010) ("CRAs") with whom the Banks conducts credit checks to disclose my / our credit report / information to the Bank for the purpose of this maintenance and for the Banks' risk management and review. The Banks are hereby authorised but is under no obligation to convey my / our consent and the purpose of such disclosure to the relevant credit reporting agency(ies).

I / we have provided data of other individuals such as my / our directors, shareholders, relevant managers, partners, office bearers, officers, Authorised Person(s), Authorised Signatory(ies) and Authorised Users for this application, I / we confirm that I / we have obtained consent from them (i) to disclose their personal data to the Banks; (ii) for the Banks' verification of their personal data with credit agencies and have obtained their consent for the relevant CRAs to disclose their credit report/information to the Banks for the purpose of this maintenance and for the Banks' risk management and review; (iii) for the Banks to disclose their personal data to classes of third parties described in the Banks' Privacy Policy. I / We have also informed them to read the Banks' Privacy Policy posted on the Banks' website and available at the Banks' branches on request.

Signature	Signature	Signature	
Authorised person Name as per NRIC	Authorised person Name as per NRIC	Authorised person Name as per NRIC	
Complete and return this form to your nearest to receive your token/password mailer by masubmitting the completed form.		eive the password mailers after 8 business days, please email bc.com.	
	For bank's use		
Attended by / date	Checked by / date	Signature verified by / date	
CIF No.	Remark > Optional		